

Note: Our website content service is included with page design. We do not provide only content without design.

Alameda Dev Playbook

[Heading] INTRODUCTION

Alameda Dev was founded in 2009 with the vision of developing software solutions of premium quality. We have gathered sufficient experience with a distinguished clientele, which includes large corporations, SMEs, and startups. We work with integrity, honesty, and accountability.

[Heading] OUR EXPERTISE

We have a team of experienced Product Managers, Developers, UI/UX Designers, Solution Architects, DevOps Engineers, and many others. Our expertise allows us to restructure our processes and tools, and adapt to new environments. With most clients, we manage the project while in others, we only provide technical input and feedback.

[Heading] OUR CULTURE

We stand by certain values that define our company culture and work ethics.

[Subheading] Core Values

- QUALITY OVER QUANTITY We provide premium quality services, whether they are for a small function or complete business operations.
- SOLID RELATIONS We form meaningful professional relations that are based on trust and integrity, with our client and our team members as well.
- DEDICATION & COMMITMENT We envision our clients' business as our own, which helps us understand their needs. We welcome their ideas and build upon them to create something wonderful.

[Subheading] Core Capabilities

- FLEXIBILITY We use a set of tools and techniques that can be modified to fit our client's requirements. We understand every business has different requirements that have to be worked in different ways.
- PARTNERSHIP Our solid work ethics, morals, and principles focus on creating solid longstanding partner relationships with customers and employees.
- INVOLVEMENT We are passionate technologists who love bringing real solutions to every customer's problems through a profound understanding of their idea and the market.

[Heading] OUR ENGAGEMENTS

We begin with a discussion about the product and develop a roadmap that we can follow. Our preliminary services include Product Discovery, Product Development, and Staff Augmentation, but that's not all we do.

[Subheading] PRODUCT DISCOVERY

If you know what you want to get developed, we gather the project requirements. We design and build a proof of concept that shows you how your product will look like. This helps both of us to understand the product better.

[Subheading] PRODUCT DEVELOPMENT

Once the discovery is complete, we define the scope of the project. We employ agile development methods to work faster and build the project completely. Once it is ready, we keep testing and maintaining the product to ensure that it is up to the mark.

[Subheading] SCALE YOUR TEAM

If you are looking for the right workforce for in-house development, we come into action and put our best developers to the task. They are highly trained and well equipped to work with your team and help them take the project to completion.

[Heading] OUR PROJECTS

Behind every successful project, there is a team that works with complete dedication, discipline, and collaborative effort. We have constantly evolved and improved our services by acting on client feedback. Moreover, we always encourage effective communication. The process we employ is as follows:

[Subheading] Managing Work

We have effective tools that ensure convenient work management. We maintain regular communication with the internal and external stakeholders. We are well-equipped with the resources to manage work and communication for all our projects.

[Subheading] Communication & Digital Tools

Communication with the stakeholders is our primary focus. We are transparent, honest, and completely open to feedback during our client interactions. We also make use of the following digital tools:

- Slack
- Google Drive
- Google Meet
- Zoom
- Skype
- Dropbox

We realize that there is nothing better than meeting a client face-to-face, and we understand the value that personal and direct communication brings to the project. Not only does it help us understand and receive the clients' ideas, but also their motivation and vision.

[Subheading] Project Qualification & Kickoff

INITIAL INQUIRY

Our projects kick off with a project inquiry form that is filled by the client. We discuss your requirements and problems, as well as our solutions. After you have shared a brief with us, we come back with questions and comments that will help us understand your project better.

GETTING TO KNOW YOU

Getting to know the client is crucial and helps us get a full grasp on the project goals. We have an entire questionnaire in place, which includes questions like:

- What are your goals regarding this project?
- What do you expect us to do for you?
- · Why do you feel the need to reach out to us?
- Are there any hurdles or obstacles in your product development process?
- · How can our services help you achieve your desired goals?
- What is your desired timeline for the project?
- What budget have you set for the project?

THE PROPOSAL

Once we have a complete and clear understanding, our team designs a detailed project proposal. We include the related deliverables, our approach for the project, the project cost estimation, and the timeline we will follow to finish it up.

PROJECT KICK-OFF

Once you accept the proposal, we decide to go forward with development. While some specifications vary from project to project, you can expect the following:

- CONTRACT & INVOICE: We send you a detailed contract agreement, which
 specifies every point that we have discussed verbally. We also attach an invoice
 for the initial deposit, as well as the payment schedule.
- NDA AND NON-COMPETES: Most clients require us to keep their idea and project secure by signing a Non-Disclosure Agreement. This requirement varies from project to project, and some clients don't even need it.
- INTRODUCTION TO THE PROJECT MANAGER: We assign a Project Manager to the task, and all future communication and deliverables are directed to them.
 We ensure to assign the best person for the job.

[Subheading] Timelines, Revisions, & Deadlines

To finish every project successfully, we follow the timelines that are set mutually. We have an internal project calendar that we use to track every step or stage of the project. We plan out each project efficiently so that we can put our complete attention and energy into it.

We break up the projects into major and minor milestones and set deadlines for each one of them. For each deliverable, we keep a considerable margin for revisions. Since we bill according to the project rather than an hourly rate, so we allow for three to four revisions to keep the development process smooth.

[Subheading] Internal Reviews & Client Q&A

Each of our deliverables passes through a dozen sets of eyes and is evaluated, examined, criticized, and improved. Our team fine-tunes every little detail so that our clients get the best service. We emphasize quality control and Q&A testing of the product on the deployment server by the client.

[Subheading] Project Conclusion & Next Steps

Once we are done, we switch from the development phase into maintenance and support. We make sure to audit the entire project and make sure each step, deliverable, milestone, and part are accounted for when we submit the final product. This helps our client to trusts us.

DELIVERY & DEPLOYMENT

Once the project is ready, it is tested and shown to the client on the development server. If needed, we take the project to the main server, where it is deployed. Following this, we hand over to the client every property that has been used, created, or designed for their project, such as logos, fonts, colors, templates, etc. This step usually takes place after we have received the complete payment from them.

OWNERSHIP

Our clients are the owner of all the deliverables, which are handed over to you upon receipt of final payment. This includes the approved and final components that have been used in the project. We may choose to reserve the original working files, design templates, and other items.

WHAT'S NEXT?

We are always available to assist our clients. They can walk in or call us at any time, or choose any form of communication to reach out to us.

[Heading] OUR DESIGN

Our design process and services are client-centric and we utilize Design Thinking principles to create attractive and efficient designs.

[Subheading] Wireframes

Wireframes are the blueprint for any product. We give our clients a visualization of the user experience, which helps them understand the final product better.

[Subheading] High Fidelity Mockups

Next, we create high-fidelity mockups, which personify the true essence of a software product. We put forward our human emotions and design tools to convert wireframes into mockups.

[Subheading] Design Implementations

The designers implement the created designs as a way for developers to understand what they have to create. The design is broken into components and assigned to separate teams.

[Subheading] Process Tools

We ensure optimum results in the least possible time through our processes. Each designer personalizes the process according to Design Thinking methodologies, which include these stages:

- Empathize
- Define
- Ideate
- Prototype
- Test

Our process begins with research, which is then narrowed down into a realistic idea of the product. This involves input from the entire team. Then, the final idea is converted into various prototypes that reflect possible solutions. Lastly, we test each prototype to see which one is closest to the end product.

[Heading] OUR DEVELOPMENT

We use the Extreme Programming methodology in development, allowing us to improve and optimize the product according to stakeholder input.

[Subheading] Product Development

We steadily develop high-quality software products that provide the desired outcomes for our customers. These are the main strengths of our methodology:

- Effective communication: We foster effective and continual communication between each team member, as well as the stakeholders. This helps every person know their roles and responsibilities and also track their progress efficiently.
- High technical capability: Our employees are well-equipped with ever-evolving development tools and languages. They have sufficient experience in testing software products, resolving risks and errors, using best programming practices, and using good criteria for estimations.

[Heading] OUR SALES

Our success and experience are measured by the clients who hire us. This is why we have a sales process in place, which involves the following steps:

- · Setting up an appointment.
- · Communicating through a phone call or meeting.
- · Exchange of questions to determine if we can work together.
- · Gathering the client's vision and requirements.
- · Sharing proposed solutions for their project.
- Sending a proposal and estimate.
- Contract signing and initial payment
- · Starting the design process.

[Subheading] Leads

Our leads come from business development, referrals from clients, and Google Searches.

[Subheading] Understanding Product Vision

To understand the vision, we ask a couple of questions from the client, which include:

- · What problem will this product solve?
- What is unique about it?
- Who is your target audience?
- · Who do you think should buy it?
- What will people love about it?

[Subheading] NDAs

We determine whether there is a conflict of interest by evaluating the information the client shares with us. Next, we proceed with a mutual NDA. If the client doesn't provide a mutual NDA, we draft our own.

[Subheading] Proposals

If the project is something that intrigues us, we draft a proposal through digital tools and share it with the client. Its format depends on the client and their project, but the following components are included:

- Client introduction
- Project brief
- Background or story
- Proposed solution
- Proposed process
- · Estimated costs
- Proposed schedule

[Subheading] Winning an Account

The next step is to add the client to our system, which is done via a client registration form, which allows us to get accurate information. Once this is done, we register them into the system and make our agreement official.

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SIMILARITY INDEX

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PRIMARY SOURCES

Exclude quotes

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